



## Osama Nimer Jomaa

### Profile :

**Degree:** The World Islamic Sciences and Education

**University - Bachelors - Banking and Financial Sciences**

**Date of Birth:** November 1992 14

**Gender:** Male

**Marital Status:** Single

**Nationality:** Jordanian

**Residence:** Jordan

**Religion:** Islam

### Address :

★ Amman, Jordan  
bayader wadi al seer,  
Othman Naghj ST.

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✉ osamajomaa25@yahoo.com

## EDUCATION

Al-Farooq High School

Highschool Diploma (Tawjeehi)

Information Technology (I.T)

Amman, Jordan

Graduated in 2010

## EXPERIENCE

2010-2009



*Zain Telecommunications company*

- *Call Center : Dealt with customer issue, and providing customers with their needs.*

2008-2007



*Nokia Mobile company*

- *Seals And Marking : innovation leader in the technologies that connect people and things.*
- *Customer Service: Supervise all clients work personally, following up with their Ideas and Input.*

2016



*"Islamic international arab bank"*

*Traning Graphic Designer*

- *Find new clients by needs and sign them on for new money solutions.*
- *Make sure Client transition runs as smoothly as possible.*

## SKILLS

- **Health and Safety**  
Certified by Jordanian Emergency Civil Services Part of the Emergency Evacuation Team.
- **Skills and Abilities**  
Communications – Good written and verbal presentation skills.  
Use proper grammar and have a good speaking voice.
- **Interpersonal Skills** – Able to get along well with co-workers and accept supervision.  
Received positive evaluations from previous supervisors.
- **Flexible** – Willing to try new things and am interested in improving efficiency on assigned tasks.
- **Attention to Detail** – Concerned with quality. Produce work that is orderly and attractive.  
Ensure tasks are completed correctly and on time
- **Hard-working** - - Throughout high school, worked long hours in strenuous activities while attending school full-time. Often managed as many as 65 hours a week in school and other structured activities while maintaining average grades.
- **Customer Service** – Routinely handled as many as 250 customer contacts a day in a very busy Coffee Shop's. Averaged lower than a 001 percent complaint rate and was given the "Employee of the Month" award very recently, in March of 2009 Received Merits and Accomodations. for above average and excellent work.
- **Reliable** – Excellent attendance record; trusted to deliver daily cash deposits as Auditor.
- **Other:** Time Management, People Management, Organization, Creative Thinking skills, Teamwork, Coaching, Problem Solving, Quick Learner, Sales Ability, Diplomacy Skills. Self motivated, initiative, high level of energy.
- **Languages :**  
Arabic: Speech and Writing Very Good  
English: Speech and Writing Good

*\*Certificates or contacts are available upon request\**